1. International Conference
„Alternative Dispute Resolution – Possibilities of Cooperation between Judiciary and Economic Sector“

26th October 2010 at 10.00 hours
Croatian Chamber of Trades and Crafts,
Conference Hall „Velika dvorana“
Ilica 49/II, Zagreb

9.30 Registration of participants

10.00 Welcome addresses
Mato Topić, President of Croatian Chamber of Trades and Crafts
mr. sc. Josip Kos, High Commercial Court of Republic of Croatia, Judge ret., President of Court of Honour and Mediation Centre at CCTC

Introductory speeches
mr. sc. Đuro Popijač, Minister of Economy, Labour and Entrepreneurship of the Republic of Croatia (TBC)
Damir Kontrec, Secretary of State, Ministry of Justice of the Republic of Croatia

Opening of the Conference
Paul Vandoren, Head of Delegation of the European Union to the Republic of Croatia

10.25 Part 1 – Mediation in Europe
Presentation of Mediation Centre at CCTC
mr. sc. Josip Kos, High Commercial Court of Republic of Croatia, Judge ret., President of Court of Honour and Mediation Centre at CCTC
EU best practice in mediation and Slovenian experiences
Nina Bebetto, Judge, Supreme Court of Slovenia, expert in mediation

Mediation in UK
Paul Randolph, LADR, UK, barrister, expert in mediation
David Cook, LADR, UK, Senior barrister and judge, expert in mediation

12.05 Coffee break

12.15 Mediation in Italy – Experiences of Chamber of Arbitration of Milan
Roberta Regazzoni, Chamber of Arbitration of Milan, Italy, expert in mediation and ODR (risolvi online)

Mediation in Netherlands
Anne Martien van der Does, Council of Judiciary Netherlands, Judge, vice president Amsterdam District Court
Strategic study of the development of the mediation in civil and commercial proceedings in the Republic of Croatia of the Croatian Government Representative, Ministry of Justice of the Republic of Croatia

Mediation in Croatia: present situation and possibilities for development
Suzana Kolesar, Executive Secretary of the Court of Honour and Mediation Centre at CCTC, expert in mediation

13.40 Discussion / conclusions

14.00 Lunch

14.45 Part 2 – ADR at Court of Honour at CCTC
Court of Honour at CCTC – the first ten years
mr. sc. Josip Kos, High Commercial Court of Republic of Croatia, Judge ret., President of Court of Honour and Mediation Centre at CCTC

Cooperation with the Ministry of Economy, Labour and Entrepreneurship of the Republic of Croatia
Representative, Ministry of Economy, Labour and Entrepreneurship of the Republic of Croatia

Cooperation with associations for consumer protection and Court of Honour at CCE
Representatives of unions of associations for consumer protection in Croatia
Zdravka Kezele Kokorić, Executive Secretary, Court of Honour at CCE

Settlement at Court of Honour at CCTC – using of mediation skills
Suzana Kolesar, Executive Secretary of the Court of Honour and Mediation Centre at CCTC

Presentation of the Court of Honour at CCTC Council
Representatives of judges, traders and consumers

ODR-Online Dispute Resolution – possibilities of use in consumer disputes
Roberta Regazzoni, Chamber of Arbitration of Milan, Italy, expert in mediation and ODR (Risolvi on line)
Paul Randolph, LADR, UK, barrister expert in mediation

16.00 Discussion / conclusions

Closing the conference

Working languages are Croatian and English with simultaneous translation.
Moderator of the Conference : Nenad Klapčić, PR manager CCTC.