

**7th International Conference
„Alternative Dispute Resolution – Cooperation between the
Public Administration and Judiciary with the Economic Sector“**

15th and 16th November 2016

Croatian Chamber of Trades and Crafts, Conference Hall „Velika dvorana“, Ilica 49/II, Zagreb



Under the auspices of

President of the Republic of Croatia
Kolinda Grabar-Kitarović

Partners of the conference

European Consumer Centre Croatia
International Mediation Institute IMI

DAY ONE

9,00	Registration of Participants
9,30	<p>Mirza Šabić, Court of Honour and Mediation Centre at CCTC, Vice President Croatian Chamber of Trades and Crafts, Vice President</p> <p>Željko Pravdić, Ministry of Economy, SME and Craft of RC, Assistant Minister-tbc</p> <p>Mirella Rašić, European Commission Representation in the Republic of Croatia Head of Department for Political Reporting and Analysis</p> <p>Ante Šprlje, Envoy of the Prime Minister of the Republic of Croatia Andrej Plenković Ministry of Justice of the Republic of Croatia, Minister</p>
	<p>Conference Opening Dragutin Ranogajec, Personal Envoy of the President of the Republic of Croatia Kolinda Grabar-Kitarović; Croatian Chamber of Trades and Crafts, President</p>
9,45	<p>Introduction Suzana Kolesar, CCTC - Court of Honour and Mediation Centar, Executive Secretary ADR in business – What judiciary and public administration have with it?</p>
9,55	Part one – Resolving disputes – Why mediation?
	<p>Irena Vanenkova, International Mediation Institute, Executive Director Mediation advocacy: Why mediation works for everyone?</p>

	<p>Mediation - What users want?</p> <p>Maria Lurdes Grou Serra, European Investment Bank (EIB), Mediation Officer Company-community mediation promoted by international financial institutions</p>
10,45	Part two – Mediation in Europe
11,35	<p>Miroslav Knežević, Center for Mediation Montenegro, Director Mediation system in Montenegro</p> <p>Maria Lurdes Grou Serra, European Investment Bank (EIB), Mediation Officer Mediation in Luxembourg</p> <p>Break</p>
11,50	<p>Nana Papadogeorgaki, Athens Mediation Training Center "AKKED Promitheus" and ADR Center (Italy), Lawyer LLM-Accredited Mediator and Trainer Mediation system in Greece</p> <p>František Kutlík, Slovak Institut for Mediation (SIM), Chairman Mediation in Slovakia</p> <p>Vesna Fras Kovačević, BADR, Lawyer, Mediator Lawyers – For mediation without borders</p>
13,00	Lunch break
14,00	Part three – Different types of mediation
15,00	<p>Irena Vanenkova, International Mediation Institute, Executive Director The Right Mediator: How Do You Know?</p> <p>Deniz Kite Güner, Global Mediators Network, President; GAU Istanbul Programmes, General Manager Knowledge is the same; experience makes mediators differ</p> <p>Miroslav Knežević, Center for Mediation Montenegro, Director Mediation - Communication-cultural dimension</p> <p>Break</p>
15,15	<p>František Kutlík, Slovak Institut for Mediation (SIM), Chairman Assistance of intercultural mediation in foreigners´s employment in Slovak companies</p> <p>Deniz Kite Güner, Global Mediators Network, President; GAU Istanbul Programmes Gen.Manager Medaition for Family Business Dipsutes</p> <p>Nana Papadogeorgaki, Athens Mediation Training Center "AKKED Promitheus" and ADR Center (Italy), Lawyer LLM-Accredited Mediator and Trainer Mediation and over – Indebtedness</p>
16,15	Part four – EU CADR Directive and ODR Regulation – Experience and Opinions
	<p>Anda Kostijal, European Consumer Centre Croatia, senior legal adviser The implementation of EU ADR Directive and the application of ODR regulation -</p>

	<p>Experience of EU member states</p> <p>Ivica Veselić, County Court of Zagreb, Judge EU Directive on ADR in consumer disputes and Croatian Civil Procedure Code</p>
17,00	Discussion and Closing of Day One
DAY TWO	
9,00	Registration of Participants
9,15	<p>Dr. Peter Adler, International Business Mediator, University Lecturer, Mediation Board Ministry of Justice, Austria</p> <ul style="list-style-type: none"> • E-mediation • Mediation in Austria
10,00	Discussion and Conclusions of the Conference Closing of the Conference
10,15	Break
11,00	<p style="text-align: center;">International Mediation Institute Day in Croatia</p> <p>The Croatian Chamber of Trades and Crafts is the host of the IMI Day Croatia which will be held in pursuance of the 7th International ARS Conference on 16th November 2016.</p> <p>Prominent foreign IMI lecturers will give an opportunity to find out about IMI, its history, values and role, current activities and recent developments such as UNCITRAL work on the enforcement of mediated agreements, development of the Global Pound Conference, Competency Criteria for Mediators (including Intercultural Competency and Investor-State Mediations), assessors and trainers, Standards for Trainings, etc. and possibility to discuss burning issues in mediation in general and how IMI can help mediation in Croatia.</p> <p>IMI Certified Mediators & Mediation Advocates/Advisors and members of the IMI Community will benefit from the low conference registration fee for this event : 40,00 EUR per participant for two days conferenece.</p>
13,30	Closing of the International Mediation Institute Day in Croatia

* Working languages on the first day are Croatian and English with simultaneous translation and English on the second day. Please note that changes in this program are possible.

Partner of the conference:



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